



**Catholic Charities**  
Archdiocese of New Orleans

## Adoption Services

3019 North Arnoult Road  
Metairie, LA 70002  
phone (504) 885-1141  
www.ccano.org

January 2, 2014

Mrs. Cindy Paulin  
Egan Insurance Agency Inc.  
2629 N. Causeway Blvd.  
Metairie, LA 70002

PERSONAL and CONFIDENTIAL

Dear Mrs. Paulin,


Happy New Year!

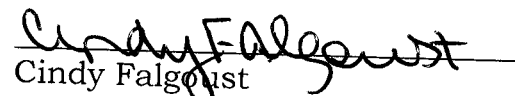
Thank you for the incredible generosity extended to Jeannette and her 7 grandchildren during the 2013 Christmas holidays. Over the years we have had the opportunity to be a part of this family's journey...watching the children grow up...a grandmother finding strength in more ways than are imaginable...but most of all caring for each other with what they have when they have it. As you experienced when the gifts were personally delivered, they were overwhelmed with your kindness and those of your "elves". Although we will try, words cannot begin to truly express our sincere gratitude nor that of the family as they were able to experience Christmas this year - in their words - *a Christmas like never before.*

The oldest grandchild, Matti, shared with us that their grandmother used the generous gift card to purchase household necessities so your gift be remembered beyond the holidays.

In the words of the 10 year old on Christmas morning, *who does this*, and the words of her brother, *Santa Claus, dumbo* - the secret of Santa will remain with us! Thank you, Santa, for bringing the magic of the Christmas season and Santa into the lives of this family who will treasure these memories for a lifetime!

Sincerely,

  
Danna P. Cousins, LMSW  
Program Director  
Adoption Services

  
Cindy Falgout  
Maternity Case Manager  
Adoption Services